

**Contact List for:**

**Berry Petroleum Company, LLC Case #: 282032**

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| **Renewal Month:** | | **January** | |  |
| **PRODUCT ACTIVE** | | | **COBRA** | **Mapping Notes** |
| ACCIDENT | 282032X001 | | N/A | ACCD |
| CRITICAL ILLNESS | 282032Y001 | | N/A | CILLC, CILLF, CILLD, CILLE |
| HOSPITAL INDEMNITY | 282032Z001 | | N/A | HOSP |
| STD | 282032W001 | | N/A | STD |
| LTD | 282032L001 | | N/A | LTD |
| BASIC AD&D | 282032B001 | | N/A | GLIFE |
| BASIC LIE | 282032C001 | | N/A | GLIFE |
| OPTIONAL LIFE | 282032S001 | | N/A | VOL |
| OPTIONAL LIFE (spouse) | 282032S002 | | N/A | VSL |
| OPTIONAL ADD | 282032N001 | | N/A | VOL |
| OPTIONAL DEP LIFE | 282032SF01 | | N/A | VCL |
| OPTIONAL DEP ADD | 282032NF01 | | N/A | VSL or VCL |
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| ***THESE CONTACTS ARE FOR HR/BROKER USE ONLY.*** | | | |  |
| **ENROLLMENT & BILLING TEAM (ACTIVE & COBRA)**  - Enrollments, Terminations, Additions and Changes  All enrollment applications should be sent via US mail, faxed, or emailed to: CALGEnrollintake@anthem.com  Eligibility and Billing Inquiries should be emailed to  CALGEBinquiry@anthem.com | ATTN: Premium Payment  Anthem Blue Cross  Department 511300  Los Angeles, CA 90051-7855 | | |  |
| **BROKER CONCIERGE**  Escalated/unresolved claim issues  Assistance with case management review  Checks status of Utilization review  Problems with referrals  Pharmacy issues or Questions  Specialty Issues or Questions  Employer Access Questions | Leticia Lopez  Concierge-Leticia.Lopez@anthem.com  818-234-3799  **Anthem Claims Unit**  Anthem Blue Cross  P.O. Box 60007  Los Angeles, CA 90060 | | |  |
| **SERVICE ACCOUNT REPRESENTATIVE**  Client and broker point of contact for daily service, enrollment meetings and overall plan administration. | Veronica Oregel  Veronica.Oregel@Anthem.com  Phone: 213-553-5492 Fax :213-553-5454 | | |  |
| **SPECIALTY ACCOUNT MANAGER**  Broker point of contact for Specialty renewal, adding new products and experience reporting. | Jason McMahon  Jason.McMahon@anthem.com  Phone: 213-553-5417 Fax: 213-553-5454 | | |  |
| **ACCOUNT MANAGEMENT EXECUTIVE**  Broker point of contact for renewal, adding new products and experience reporting. | Stephen Glore  Steve.Glore@anthem.com  Phone: 213/553-5480 Fax: 213-553-5454 | | |  |

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| ***CUSTOMER SERVICE CONTACTS*** | |
| **TRAVEL ASSISTANCE FOR LIFE MEMBERS**  For a complete description of services covered under, as well as submission, please call Generali Global Assistance, Inc. at the ap US and Canada: 1-866-295-4890 Other locations (call c For more details, go to anthem.com/ca. Valid only for eligible  **RESOURCE ADVISOR FOR LIFE MEMBERS**  For telephone consultation and referral services, call **(888) 209-78** any time of the day or night.  For access to Resource Advisor Website info, visit resourceadvis  (Program Name: ResourceAdvisor) | detailed contact information for inquiries and claim  propriate number below, depending on your location:  ollect): 1-202-296-7482  members.  **40** toll-free from anywhere in the United States orca.anthem.com |
| **SHORT & LONG TERM DISABILITY (STD/LTD)**  1-800-232-0113 Phone 1-800-850-0017 Fax disability@anthem.com | Disability Claims Service Center Life Claims Service Center  P.O. Box 105426  Atlanta, GA 30348-5426 |